

Kelsall PPG Meeting

Thursday 30 May 2019

Kelsall Community Centre

Minutes

Present : Humphrey Claxton (Chair), Caroline Stein (Vice-Chair), Michele Grant (Secretary), Dr Claire Baker, Julie Johnson, Alan Bottomley, Arthur Wycherley, Fiona Smith, Pam Lewis

Apologies: Lyn Howe, Davina Crawford-Young, Nick Kuszniir, Jen Bottomley

Minutes of the last meeting

Agreed.

It was noted that The Primary Care Network is to become a regular item on the agenda

Matters Arising from the Minutes

Looking ahead to the operational phase of the Wellbeing Hub there would be a need for volunteers. Alan has put out a call for volunteers and reported a good response ranging from help making teas to people with health-related volunteering experience (e.g. at Tarporley Hospital) and people with health related and volunteering NVQs.

Claire confirmed that the health centre is now PAM (Patient Activation Measure) accredited. Experience elsewhere shows it is important for volunteers to be able to complete it. The health centre will be adopting PAM.

Update on the Medical Centre

Detailed discussions are underway with the development company on various details. Work is commencing on site in July.

Fundraising

The focus is now on raising money to payback £73,000 bonds through donations and sponsorship.

The next campaign will be on the wall of bricks/plaques to go up in the Hub. The first step is to agree the product.

There was a discussion on how to increase booking for the fashion show which needs a minimum of 50 people. There was a call for more good raffle prizes.

Marketing and Promotion

A note has been circulated asking for anyone with marketing communication skills. Jo Hayes who brings both marketing communications and design experience has responded.

Action: Alan to update at the next meeting

Friends and Family

Julie reported that the April figures were very positive, though a low response rate persists. There was a total of 22 responses. 95% would recommend the practice to others.

Date of next meetings

Next Meeting : **Tuesday 30 July** at the Community Centre. **NOTE the meeting will be held in the hall due to a prior booking in the small room.** The following meeting is Thursday 3 October.

Action : Michele to book the Community Centre for the Thursday 3 October meeting.

Any Other Business

Care Hub – this is a platform which has been developed by various groups and is a signposting tool for patients. This is to be promoted to patients by the surgery. There is a need to populate it with local services. The PPG will support this initiative.

Tracy Palmer, the Care Hub Coordinator from the Primary Care Network is looking for ways to incentivise surgeries to work together. There is a need to formalise the working arrangements with Tarpoley. It is an opportunity to integrate nine networks into one ICP (Integrated Care Partnership) which is to be signed up by June.

There being no other business the meeting closed at 18.55