

Kelsall PPG Meeting

Tuesday 30 July 2019

Kelsall Community Centre

Minutes

Present : Humphrey Claxton (Chair), Caroline Stein (Vice-Chair), Michele Grant (Secretary), Dr Claire Baker, Jen Bottomley, Arthur Wycherley, Nick Kuszniir, Fiona Smith

Apologies: Lyn Howe, Julie Johnson, Alan Bottomley

Minutes of the last meeting

Agreed.

Jen reported that Jo Hayes who had expressed interest in supporting the group on specific marketing elements could only do so on a paid basis. At this time the PPG is not in a position to pay for services.

Matters Arising from the Minutes

Looking ahead to the operational phase of the Wellbeing Hub there would be a need for volunteers. Alan has put out a call for volunteers and reported a good response ranging from help making teas to people with health-related volunteering experience (e.g. at Tarporley Hospital) and people with health related and volunteering NVQs.

Claire confirmed that the health centre is now PAM (Patient Activation Measure) accredited. Experience elsewhere shows it is important for volunteers to be able to complete it. The health centre will be adopting PAM.

Care Hub

The Chair welcomed Tracy Palmer who gave us a presentation on the Care Hub information, an easy to use online system connecting patients with care providers in the community. It is paid for by GPs in West Cheshire and operates across Cheshire and the Wirral. The system enables people to add in various providers including very local community groups. The website has achieved 25,000 hits in 6 months. CW6 postcode area requires a champion to build up the providers within that catchment.

Update on the Medical Centre

Work on the site is expected to commence shortly. Some moving costs for the medical centre will now be covered by NHS.

The terms of the PPG underlease of the Wellbeing Hub from the Medical Centre in exchange for the money to build it forms part of the legal process currently underway by the medical centre.

Humphrey stressed the importance of being comfortable with the terms and conditions early and as a priority.

Rural Alliance and Primary Care Network

The Rural Alliance brings together a network of six rural medical centres including Kelsall, Tarporley, Malpas, Bunbury and Tattenhall. Supported by the NHS, the Rural Alliance will deliver more joined up, streamlined services between rural health providers across a larger geography covering some 39,000 people cost effectively but maintaining a local presence. (A presentation with more information was previously circulated to the group and available online at the Kelsall PPG website). The Rural Alliance structure will help to deliver the type of service the new medical centre and the Wellbeing Hub is seeking to provide for the community. It will result in closer working between several medical centres.

Humphrey reported back on the PPG Chairs meeting which discussed the integrated care partnership between the CCG, the local authority and the Cheshire & Wirral Partnership. By bringing together two (health and social care) funding pots there will be effective streamlining and economies. The Rural Alliance is a specific strand of the integrated care partnership. Patient engagement is important within the new way forward.

Fundraising

The minutes from the last fundraising meeting have been circulated. The next meeting of the group is 2 September. The group has pursued two potential funding sources but neither proved suitable for the Wellbeing Hub.

The focus is now on raising money to payback £73,000 bonds through donations and sponsorship. there is a 2-3 years to achieve this and therefore considered achievable.

PPG is now formally a charitable trust and this opens up new funding organisation opportunities.

Given discussions to date, it is considered that £20,000 is a reasonable target to raise from construction grants, with a fundraising target of £8,000, £30,000 from tile purchases and £15,000 from equipment and furniture grants.

The next campaign will be on the wall of tiles/plaques to go up in the Hub which will take place in the autumn when it is hoped the PPG will be in a position to offer Gift Aid and to also coincide with being in a position to make some bond repayments. It was agreed that a sub-committee was needed to coordinate this and that flyers would be needed as well as other online marketing collateral.

Marketing and Promotion

It was agreed that it would be useful to have a PPG section in Kadras to signpost people to the PPG website and to do likewise on the village website and on our Facebook page.

The PPG has a long list of volunteers who have expressed interest in being involved with the Wellbeing Hub and the PPG more widely. It was noted that all volunteers are contacted about fundraising events.

There is a need to attract more people to join the PPG and become more engaged. It was suggested that there should be a PPG folder in the surgery waiting room.

The Kelsall Beer Festival was identified as an opportunity.

Action: Arthur to get contact for the Beer Festival.

Friends and Family

Claire reported positive feedback with 92% saying they would recommend the practice. Responses remain low for July at 22 responses. Specific comments included:

“Thank you so much for the care of my daughter since her birth but particularly when she had an egg allergy and was seen immediately. I could not have wished for better support”.

“As a carer for my mother registered here, I cannot praise the surgery enough. All the staff are helpful, kind and supportive. Only negative is trying to get through on the phone”.

Date of next meetings

Next Meeting : **Thursday 3 October** at the Community Centre. The following meeting is **Tuesday 10 December**.

Action : Michele to book the Community Centre for the Tuesday 10 December meeting.

There being no other business the meeting closed at 19.00