

Kelsall PPG Meeting

Thursday 16 September 2021

held by conference call

Minutes

Present : Caroline Stein (Chair), Alan Bottomley (Vice Chair), Michele Elvin (Secretary), Dr Claire Baker, Julie Johnson, Jen Bottomley, Nick Kusznir, Alan and Ann Parsons, Rena Gardner, Davina Crawford-Young, Monica Haworth

Apologies Fiona Smith

Minutes & Matters Arising

Accepted.

Matters arising from minutes and not on agenda:

Monica noted she has done DPS for various other groups.

Caroline noted that Julie Coleville has tested positive for Covid and isolating. Therefore she will not be able to represent OPAL at the community consultation event on Friday 17 September.

Chair's report

Caroline thanked Alan and Jen for coordinating the flu rota and thanked Alan and Nick for creating the Facebook page. There were no further items to report.

Update on the Medical Centre

Claire reported that **EPS** was going live for non-dispensing patients next week. Once the surgery is moved into new premises next year the remainder of the patients would be transferred on to the EPS system. EPS effectively means that there is an electronic version of prescriptions sent to the pharmacist. Paper prescriptions will remain only for out-of-hours. Andrea is the new pharmacist at the surgery.

The first **flu clinic** at the Community Centre will have 5 vaccinators and 1000 patients will receive the flu jab. It will be a long busy day. The surgery has arranged an additional 2 vaccination events at the surgery but these do not require volunteer help.

The surgery will announce arrangements for the **Covid third vaccine** in due course.

Action: PPG will ensure messages on Facebook and via email circulation list re Covid vaccine, flu clinics and EPS system at appropriate time over the next few days as briefed by the surgery.

The BMA and CCG are doing a statement about the bad press GPs are receiving generally about not seeing all patients face-to-face. The challenges for GPs now include increased demand for appointments, augmented by a shortage of blood vials.

Care Community Update

Claire has stood down as Chair of the group. Ali Wheeler from CCG is acting chair to end of the 2021. Julie is remaining on the group. There are ongoing discussions about who should sit on the group as there is a recognised need to separate clinical and care support. Hopefully there will be a broader membership in future.

Tackling loneliness and isolation has been identified as a priority and there is some funding available to support initiatives. Andy Lavender is doing a presentation to the PPG Chairs on Living Well website/directory. There may be funding opportunities for the Wellbeing Hub in the future through Living Well.

Wellbeing Hub Update

Friday 17 September is the consultation event at the Community Centre from 1.00-7.00 p.m. Volunteers will be there from noon- 8.00 p.m. The event will have a Talking Café, showcase activities and identify community needs. The event will inform forward planning and is required for the Lottery Bid application.

There is a site meeting between representatives from the Hub/the surgery/Castlemead on September 21. Caroline, Steve Ellis and Jen Paul from Team A will represent the Hub and the PPG.

Fundraising

Jen reported that The Ferret Race event had been an outstanding success, raising £600 on the gate and £345 from online ticket sales. Including donations, the event has raised a total of £2,950 but there are a few further donations which may tip the total over £3,000. Jen thanked the medical team for their support.

The next event is the **Big Quiz on 16 October** at the Community Centre and the **Christmas Market on 27 November**.

Rena proposed a vote of thanks to Alan and Jen for their hard work in making the Ferret Race such a success. Thanks was also made to the medical centre for their support of the Ferret Race.

Any Other Business

Facebook page for the Medical Centre – there had previously been discussions about a weekly post to feed regular content. However, the site is likely to be busy with planned activities. It has been suggested that for now, a few posts are created to keep in reserve to be used if and as required.

The surgery Facebook page currently has a reach of 1,675.

Nick reported that the PPG website signposts to the surgery Facebook page.

Julie reported that an upgrade to the surgery email system would now allow sending out group emails anonymously. At least 50% of patients have an email with the surgery.

Date of next meetings

Next Meeting : on 18 November at 5.00 p.m. via Microsoft Teams (**NOTE THE EARLIER START TIME**). Any apologies to the Secretary, Michele Elvin. Date of the **following meeting** is **Thursday 20 January**. A decision will be taken closer to the time about whether the meeting will be held in person or remotely. There being no other business the meeting closed at 18.20 p.m.